



August 28, 2014

The Honorable Judith T. Won Pat, Ed.D

I Mina Trentai Dos Na Liheslaturan Guåhan

155 Hesler Place

Hagåtña, Guam 96910

Office of the Speaker Judith T. Won Pat, Ed.D

vate:

Received By: 🤇

RE: Citizen-Centric Report (CCR) for FY 2014

Dear Honorable Speaker Won Pat:

Buenas yan Hafa Adai! Pursuant to Section 2(a) of Public Law 30-127 relative to the Citizen-Centric Report, the Mayors' Council of Guam (MCOG) is submitting its report in electronic format and will also post the Report on its website www.mcog.guam.gov.

Should you require any clarification or need additional information, please contact me at 472-6940.

Senseramente,

ANGEL R. SABLAN

Executive Director

Cc: Public Auditor Doris Flores Brooks Senator Tina Muna-Barnes RECEIVED
OFFICE OF PUBLIC ACCOUNTABILITY

BY: AG

DATE: 8/29/14

TIME: 1-40

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Senator The Layestative Secretary
Senator The 194 Mulie Barnes
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MISSION STATEMENT

Everywhere you go on Guam... from public to private entities, from military commands to non-profit organizations, from the leaders of all three branches of government, and from the citizens we serve everyday... the Mayors and Vice Mayors are acknowledged as "the most direct front line responders and representatives of the people of Guam". The Mayors and Vice Mayors are responsible in assuring that public services and responses are provided to their respective municipalities, and that the distribution of these services are equitably facilitated, to include, but not limited to senior citizens and youth activities and facilities, public health and welfare, public security, beautification, village streets, village parks and maintenance of public school grounds. Additionally, humanitarian services are provide to residents through stipends for medical needs, assistance at funerals and rosaries, emergency assistance and coordination for all disasters, situations and events and for almost every other request by the residents of any village. Truly, the Mayors and Vice Mayors are the eyes, ears, and soul of their village and their mission is "to do all they can, whenever they can, however they can, to whomever they can" in improving the livelihoods of each of their constituents.

VISION & GOALS

While the Office of the Mayor and Vice Mayor is open just like any other department or agency during normal working hours, the actual work done and completed by Mayors, Vice Mayors, and their staff carry on beyond the regular work hours or work days. It is truly a 24-7 operation that will never change due to the nature of our work and services. Our vision and goal is simply to provide the services needed as mandated and authorized by Guam Code Annotated Title 5, Chapter 40. A look at our mandates for a staff of no more than 10 employees on average for every village will make you wonder how we do it. This vision and goal has tested the patience and ingenuity of every employee and the leadership qualities of every Mayor and Vice Mayor. We have all contributed our own limited resources, like tools and equipment parts. We have all contributed from our pockets to make families "whole" again. We love our communities and that is the bottom line. We do with what we have, and even with what we do not have, but we are always mindful of our vision and our goals and do our tasks simply because we know that, at the end of the day, our commitment is to our residents and they expect no less.

PERFORMANCE REPORTS/ OUTCOME MEASURES

While our funding levels are decreased and the requests for services continue to rise, we find ourselves at the MCOG still be proud of the work and services we provide. While we cannot please everyone, we ensure that the services that are most needed are done and given. From road repair, dead animal pick-up, funeral escort services, sports clinics and sponsorships, canopy and chair services to everything else under the sun, inclusive of dissuading family quarrels and disagreements, every Mayor's office is inundated with requests for services everyday inclusive of weekends. The Mayors and Vice Mayors, the respective Municipal Planning Councils, and the staff of each village are to be commended for what they do. We have on many occasions received phone calls to relay the appreciation of a grateful constituent or family to the Mayor' offices. We have also received phone calls from disgruntled constituents who feel the services are not done quickly enough. The central staff at the MCOG also deserves praise for their work in coordinating the financial needs, requests, and procurement services for each village. Every village is a priority and we do our level best to ensure that all villages feel we are also giving them the tools they need to complete their work on a timely basis.

We are responsible for 12 Senior Citizen Centers, 7 Gymnasiums, 19 Community Centers, 22 Sports Facilities, and numerous parks given villages by legislation, summer camps, after school programs, sports programs, night markets, flea markets, various festivals and village fiestas. Add to that the maintenance of hundreds of acres of grass within 38 public schools. We are responsible for hundreds of miles of secondary and tertiary roads, both paved, pot-hole mania, jaf-jaf looking, and coral.

We are inundated with requests for canopies, chairs, tables, coral, humanitarian donations and we try to accommodate whenever we can. While these requests are performed on a daily basis and outcomes can certainly be measured despite a "flat-line" budget that did not see an increase from the previous fiscal year, we find ourselves still very proud of the work we have done and the outcomes that have been apparent in all the villages.

The Mayors, Vice Mayors, and their respective Municipal Planning Councils and staff will continue to perform and will continue to produce positive outcomes. We have 182 unclassified employees that work closely with all our Mayors and Vice Mayors performing duties mandated and unmandated. The outcomes are measurable as today you seen cleaner villages, more programs for children, youth and man'amkos, more recycling efforts and awareness, and yet our workforce has not increased. We know that requests for services will not diminish and neither will the cost of providing these services. We have and will continue to live "within our means" and we will continue to serve all.

All in all, we know in our hearts that we have an important mission every single day as the "true first responders" to any need or any emergency on the village level and that we have done it the best way we know how... day in and day out.

FINANCIAL STATUS

FY 2013...

Total Appropriations for Personnel, Operations, Utilities: \$8,926,280

Total Appropriations for School Grass Maintenance, Street Maintenance & Beautification, Public Safety & Social Education Programs, and Islandwide Village Beautification Projects: \$2,342,900

Total Appropriation for Ordot & Inarajan Host Community Premiums (Landfill): \$300,000

Total Federal Grants for Senior Citizen Center Operations: \$591,274.82

Total GEPA Recycling Fund Transfer: \$500,000

FY 2014...

Total Appropriations for Personnel, Operations, Utilities: \$7,267,587

Total Appropriations for School Grass Maintenance, Street Maintenance & Beautification, Public Safety & Social Education Programs, and Islandwide Village Beautification Projects: \$2,342,900

Total Appropriation for Ordot & Inarajan Host Community Premiums (Landfill): \$300,000

Total Federal Grants for Senior center Operations: \$653,982.68

Total Compact Impact Aid Grants: \$1,000,000

Total GEPA Recycling Fund Transfer: \$900,000

Total Gaming Tax available to MCOG as of August 28, 2014: \$300,000

In FY 2014, the total appropriation available to the Mayors' Council of Guam is **1.19%** of the total FY14 Government of Guam Budget. Federal Grants, Compact Impact Funds, Recycling Funds, Gaming Tax are all variable and dependent on the availability of funding sources.

We have no funds for Capital Outlay to provide for replacement of our "aged" fleet of vehicles and equipment.

Funds for renovation and repair of community centers, gyms, sports facilities are being funded by Compact Impact Funds and the Gaming Tax.

Funds for the repair and renovation of Senior Center facilities are very minimal and the greater bulk of expenses must be burdened by the MCOG Operations Funds.

Funds for all recycling efforts and removal of metal, white goods, tires, batteries, junk vehicles, and other approved recyclables are entirely funded by the GEPA Recycling Funds.

FUTURE OUTLOOK

Appropriations

The latest United States Census (2010) showed continuous growth in a majority of our villages most especially in Mangilao, Chalan Pago, Dededo, and Yigo. Village populations are fluctuating, but what one village loses as a resident, another village gains. Mayors and Vice Mayors continue to be supportive of one another, in terms of sharing assets, sharing ideas, sharing employees, and even sharing budgets to cover for a shortfall here or there. We still continue to look for an equitable way to distribute funds amongst the villages. While equal appropriation looks very fair in plain sight, it really becomes unfair when the matter is given full consideration. We need equality and a level playing field for all. The bigger villages need more maintenance employees just from the mere fact that they have many more residents to serve. We agree that every resident must be treated equally. We just cannot agree that a village of 1000 residents will get the same attention as a village of 20000 residents and yet the funds are appropriated almost equally in many cases. We will continue to engage the Guam Legislature to assist the MCOG in finding the most appropriate and equitable way of dividing appropriations for village operations and needs.

Audits

It is our desire to continue improving in the findings of audits conducted on our accounts. We have shown improvement in all villages and will continue to do so. We congratulate the villages of Barrigada, Hagåtña, Agana Heights, and Mongmong-Toto-Maite for having "clean" opinions. We commend the villages of Chalan Pago-Ordot and Sinajana for showing great improvement and very minimal findings. We will offer our staff in the villages who are responsible for all financial transactions continued assistance and follow up to make our audits not only "clean" but transparent and accountable as well.

Additional Programs

The Stray Animal Round-Up Committee is actively engaged in finding a solution to this very difficult concern in all the villages. Town meetings are now being held to provide input from the residents and to prepare legislation that can effectively be implemented and enforced to rid our island of stray animals.

Some villages who do not have a Senior Citizens center are actively lobbying with the Division of Senior Citizens, Department of Public Health and Social Services to request additional Federal Funding to allow for 2 or 3 more centers to be operational.

The MCOG will actively pursue the establishment of a USER FEE Schedule to allow all the villages to charge for the use of their Community Centers. The costs of equipment replacement, additional utility costs for evening activities, and other costs must be assumed by the users so that there is greater awareness and responsibility assumed by the user to keep our facilities useful and functional.

We will continue to work with Executive, Legislative, and Judicial Branches of our government to enhance whatever programs they have to assist our residents.